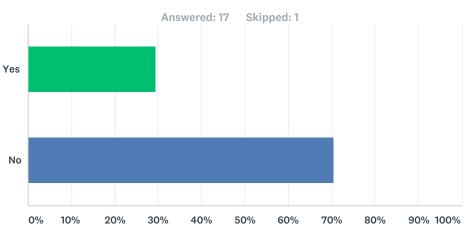
Q1 Do you feel the current provision meets the needs of disabled children?

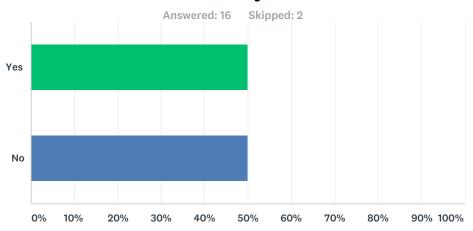


Answer Choices	Responses	
Yes	29.41%	5
No	70.59%	12
Total		17

#	Please tell us the reasons for your response	Date
1	There is no current provision outside of SEN education that meets our childs needs. PALS and previously Dingley have been the only organisations that have provided support to meet our childs need since birth. After 9 months of meetings and reviews we are yet to be offered any support from West Berks Council and Social services.	7/3/2017 11:01 AM
2	Not enough variety available for differing needs of disabled children.	6/21/2017 4:21 PM
3	There is no 'real' respite, an hour here or there, just means it give a clear hour to catch up on washing or ironing or shopping, it doesn't feel like a proper break	6/20/2017 10:03 AM
4	because cldren in mainstream school cant have holiday in term time	6/19/2017 7:20 AM
5	My son needs a school holiday club at Christmas, Easter and Summer. Due to funding cuts, my son is able to access some holiday club provision but it is not sufficient. This means he and my wife are isolated in the house while I need to work as my son is too unpredictable to take out alone.	6/16/2017 4:27 PM
6	Yes, I think the facilities are great.	6/16/2017 1:45 PM
7	too many services are privately run and extremely expenses. My son can attend a holiday club which is for 5 hours per session and costs £100 as there is not other services specific to his disability	6/16/2017 11:10 AM
8	My son needs more care , support and help than his current provision	6/15/2017 2:59 PM
9	Provisions are limited for children with physical disabilities, those with additional medical needs are able to access even less. Holiday clubs are not run daily, or in every school holiday, after school clubs are full, so often only one day can be given, respite care is limited or not easily accessed. If children don't meet criteria then nothing is available as an alternative.	6/15/2017 1:42 PM
10	There aren't enough short breaks available	6/14/2017 8:58 PM
11	Finding out about these things and who is entitled is difficult, meaning that children with a need are missing out.	6/14/2017 6:28 PM
12	Lots of parents are not made aware of provision, and crossroads can not manage many outings a year.	6/14/2017 6:27 PM

13	I have answered no because I don't know	6/14/2017 4:03 PM
14	A variety of different things for different needs	6/14/2017 11:41 AM

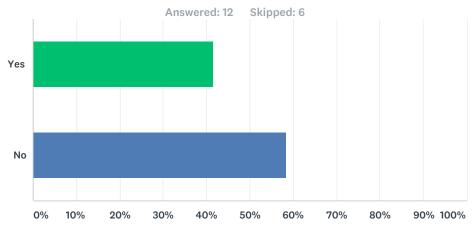
Q2 Do you feel there is anything missing from the universal services currently available?



Answer Choices	Responses
Yes	50.00% 8
No	50.00% 8
Total	16

#	Please tell us what services you think are missing	Date
1	Should the link not have taken us straight into the Local Offer?, which is where I would have expected to have been sent to to access these services for Special Needs, not to have to trawl through universal services most of which I will never use or be able to access.	6/20/2017 10:03 AM
2	Not enough being done to advise Parents what is rightfully available to them	6/16/2017 11:10 AM
3	Home services as aome times I need to go fir appoitments and need some one to stay with my son at home	6/15/2017 2:59 PM
4	Again services for children with physical and medical needs are pretty much non existent	6/15/2017 1:42 PM
5	Services for children/ young adults with a moderate learning difficulty	6/14/2017 4:03 PM
6	Services need to be working together to support the child in need	6/14/2017 2:01 PM
7	More 16+ services	6/14/2017 11:41 AM

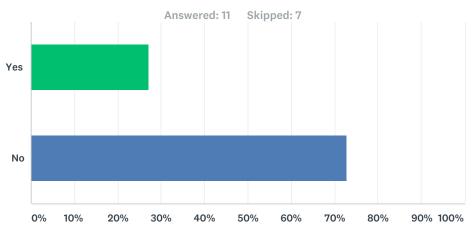
Q3 Do you feel there is sufficient choice for families, e.g. in the type of services provided and the range of providers?



Answer Choices	Responses
Yes	41.67% 5
No	58.33% 7
Total	12

#	Please tell us the reasons for your response	Date
1	There is no choice currently.	7/3/2017 11:20 AM
2	Not provided by the authority no. Independent providers are doing a very good job, but they are only as good as their funding allows too, but are better than what the authority currently provides	6/20/2017 10:06 AM
3	A regular holiday club is essential but there is no certainty of funding so we cannot rely on it.	6/16/2017 4:29 PM
4	Not in West Berkshire their isn't since the money/council support got dropped from so many services last year	6/16/2017 11:11 AM
5	Very few sevices availble . Private services are very expensive	6/15/2017 3:03 PM
6	As a family the only service our son can access is Mencap.	6/15/2017 1:44 PM
7	Services need to better promoted to families	6/14/2017 2:03 PM
8	lots of choices to choose from	6/14/2017 11:42 AM

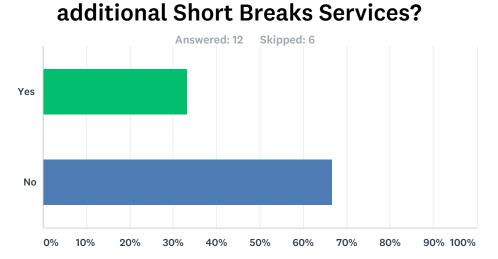
Q4 Do you think Short Breaks Services are accessible to everyone who needs them, across West Berkshire?



Answer Choices	Responses	
Yes	27.27%	3
Νο	72.73%	8
Total		11

#	Please tell us the reasons for your response	Date
1	Clearly not if we not even aware of what is currently available	7/3/2017 11:20 AM
2	There is not a wide enough level of services to cater for the whole area. I dont want to travel from near Reading to Newbury to access a short break provision, and I am sure people from the other side of WB dont want to have to travel up to this way either.	6/20/2017 10:06 AM
3	some people don't drive	6/19/2017 7:21 AM
4	I do not wish to use short breaks so I do not know about the service	6/16/2017 4:29 PM
5	I only know of two places suitable within west berkshire that can deal with our sons disability and what works for our family	6/16/2017 11:11 AM
6	some friends that I know have difficulties with transport	6/15/2017 3:03 PM
7	Short breaks services seem to be tailored for children who are physically able.	6/15/2017 1:44 PM
8	I had never heard of them before	6/14/2017 4:04 PM
9	Not available to all	6/14/2017 2:03 PM
10	A variety of choices in different areas	6/14/2017 11:42 AM

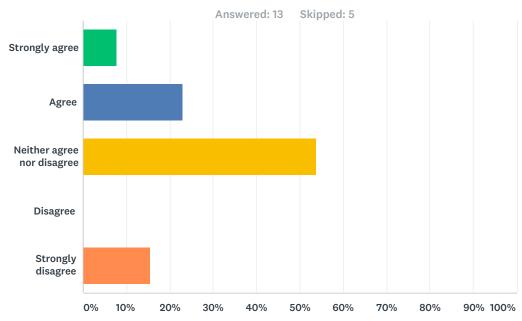
Q5 Transition funding ends in 2018. This was funding provided to mitigate the impact of the significant budget reductions in 2015/16. We will continue to provide Short Breaks and overnight Short Breaks to those children that meet the Children Social Care Threshold Criteria. Are you aware of any voluntary groups or private companies that might be able to work with us to provide



Answer Choices	Responses	
Yes	33.33%	4
No	66.67%	8
Total		12

#	If you've answered 'yes', please provide details.	Date
1	PALS	7/3/2017 11:22 AM
2	But they again, are based in or near Newbury.	6/20/2017 10:09 AM
3	Beyond cost £100 for 5hours care - far too expensive. Menace does a good service, but due to funding cuts have cut the amount of services they provide	6/16/2017 11:13 AM
4	ASD FAMILY HELP	6/14/2017 11:43 AM

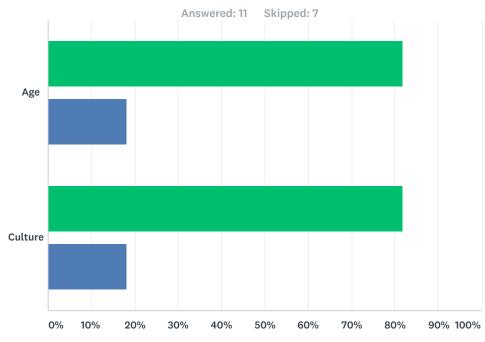
Q6 How far do you agree that fees should be increased, or means tested, to make the services more financially viable for more families?



Answer Choices	Responses	
Strongly agree	7.69%	1
Agree	23.08%	3
Neither agree nor disagree	53.85%	7
Disagree	0.00%	0
Strongly disagree	15.38%	2
Total		13

#	Please tell us the reasons for your response	Date
1	The problem for us is not funding but availability and access to the services and qualified carers, workers. However if not affordable regardless of your means you would choose not to use the service	7/3/2017 11:22 AM
2	I think there should be one flat fee for all, regardless.	6/20/2017 10:09 AM
3	It is acceptable to means test the provision so long as the provision remains in place	6/16/2017 4:30 PM
4	A lot of families in West Berkshire cannot afford to pay the extra money needed in order for their family to have respite etc	6/16/2017 11:13 AM
5	We would happily pay for services such as respite but it is not possible to do so at castlegate. You aren't allowed to privately fund or top up to use a different service that would be better suited.	6/15/2017 1:46 PM
6	Means testing, some families who could pay get free while others with very little can't access a full service.	6/14/2017 6:30 PM
7	That's a hard thing to answeras it is not whether parents have the funds but more of wanting to part with it! I am happy to pay for my young person as that is what his DLA is for but many moan about paying anything and their young people miss out :(6/14/2017 11:43 AM

Q7 Do you feel the current Short Breaks Services are appropriate in terms of the following?

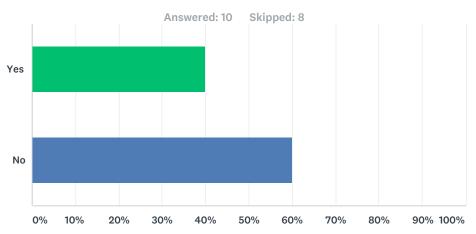


Yes		No
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	Yes	No	Total
Age	81.82% 9	18.18% 2	11
Culture	81.82% 9	18.18% 2	11

#	Please tell us the reasons for your response	Date
1	I don't know the age nor do I know about the cultural aspect	6/14/2017 4:05 PM

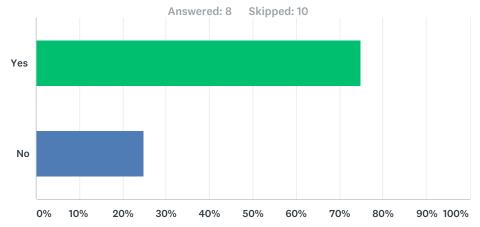
Q8 Do you feel there is sufficient transport available to access Short Breaks Services?



Answer Choices	Responses
Yes	40.00% 4
No	60.00% 6
Total	10

#	Please tell us the reasons for your response	Date
1	If we are unable to provide transport then we would not be able to use services at all.	6/15/2017 1:47 PM
2	Not everyone can transport there children ie no car or more children	6/14/2017 1:59 PM
3	Although many services try to accommodate this difficulty but cannot accommodate everyone.	6/14/2017 11:44 AM

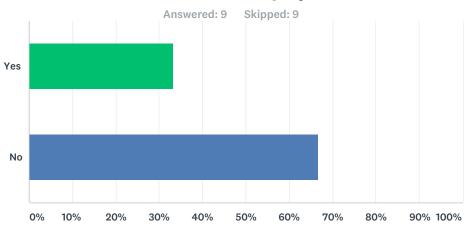
Q9 For those that meet the statutory threshold criteria, we provide parents with direct payments or personal budgets where possible. Do you think this approach is helpful?



Answer Choices	Responses	
Yes	75.00%	6
No	25.00%	2
Total		8

#	Please tell us the reasons for your response	Date
1	But it is not an easy process to go through and then you have to have a good social worker to support your case to present to the MARP panel, but the social workers don't last long	6/16/2017 11:15 AM
2	The council pays minimum amounts that offen families have to top up	6/15/2017 3:08 PM
3	You don't actually do this, unless a parent fights for it.	6/15/2017 1:50 PM
4	l don't know	6/14/2017 4:06 PM
5	Direct help would be better than direct payments	6/14/2017 2:09 PM
6	Yes/NO - but their need still cannot be met if other short breaks services are not increased. It is boring for young people to do things on their own with a support worker and want to be part of the community even if only for part of their personal budget hours.	6/14/2017 11:46 AM

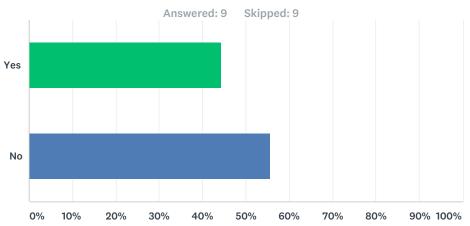
Q10 Do you feel you have been offered the right balance of direct services and direct payments?



Answer Choices	Responses	
Yes	33.33%	3
No	66.67%	6
Total		9

#	Please tell us the reasons for your response	Date
1	Once you get it right yes, but it is a painstaking process to get there in the first place	6/16/2017 11:15 AM
2	I pay my children a lot more compared to direct payments I receive	6/15/2017 3:08 PM
3	We have never received respite, and only get 2 hours a week direct payments despite caring 24/7 for a severely disabled child with high medical needs, totally unacceptable.	6/15/2017 1:50 PM
4	I haven't been offered any, not sure what or how	6/14/2017 4:06 PM
5	Would like more respite rather than direct payments. Help with equipment.	6/14/2017 2:09 PM
6	Never applyed	6/14/2017 1:59 PM

Q11 Do you feel the advice and guidance regarding Direct Payments provided by WBC is sufficient?



Answer Choices	Responses
Yes	44.44% 4
No	55.56% 5
Total	9

#	Please tell us the reasons for your response	Date
1	Everyone is great with advice, but what good is that if there are no services!	6/15/2017 1:51 PM
2	l don't know	6/14/2017 4:06 PM
3	It's not clear	6/14/2017 2:10 PM

Draft Short Breaks Services Statement (2017)

Skipped: 8 Answered: 10 Useful Easy to understand Informative 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

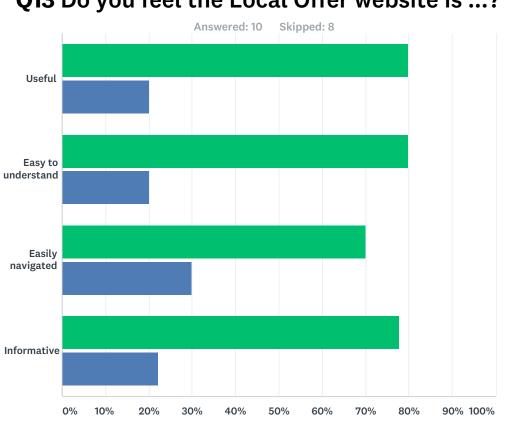
Q12 Do you feel the Short Breaks Statement is ...?

Yes	No

	Yes	No	Total
Useful	66.67% 6	33.33% 3	9
Easy to understand	30.00% 3	70.00% 7	10
Informative	44.44% 4	55.56% 5	9

#	Please tell us the reason for your responses	Date
1	I have a 9 year old disable son and have only just found out about this Short Breaks Statement - says a lot doesn't it	6/16/2017 11:16 AM
2	Should be at a glance	6/14/2017 4:07 PM

Draft Short Breaks Services Statement (2017)



Q13 Do you feel the Local Offer website is ...?

Yes		No
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	Yes	No	Total
Useful	80.00% 8	20.00% 2	10
Easy to understand	80.00% 8	20.00% 2	10
Easily navigated	70.00% 7	30.00% 3	10
Informative	77.78% 7	22.22% 2	9

#	Please tell us the reason for your responses	Date
1	Nothing useful on it for children who are wheelchair users that also have high medical and care needs.	6/15/2017 1:55 PM
2	In the main	6/14/2017 4:07 PM

Q14 Any further comment

Answered: 1 Skipped: 17

#	Responses	Date
1	For us the local offer is completely pointless, and limited to what we can access.	6/15/2017 1:55 PM